



Frequently Asked Questions

Q. Do I have to join the club to attend coaching sessions?

A. Yes, you will need to join as a member of the club to get access to coaching, but you can cancel up to 7 days after signing up. An administration fee will be taken from your refund.

Q. How do I book on to a course?

A. There are four ways of booking a course:

1. By registering on our online booking system on www.diamondtennisacademy.co.uk to make a PayPal or card payment
2. By calling our booking line to make an instant card payment – 02920 689 382
3. By posting a completed booking form with your cheque enclosed to the address stated at the bottom of the form
4. By coming in to our office to complete the paperwork and make your payment – Heath Citizens Association, King George V Drive East, Cardiff, CF14 4EP

Q. What happens if I don't enjoy my first session?

A. In the event of a player not enjoying their first session and not wishing to continue with the remainder of the course, they will be refunded the full amount paid minus the fee for the session they attended and a £5 administration charge.

Q. What are the benefits of membership?

A. Free use of club courts with other members, access to professional coaching, discounts on tennis sessions, discounts on tennis products, access to DTA social events, British Tennis Membership, which includes a tennis rating and entry to the Wimbledon ticket ballot.



Q. What is British Tennis membership?

A. This is included with your membership of DTA. It gives you a tennis rating, so that you can play matches against other players from different clubs. Other benefits of a British Tennis membership include entry to the Wimbledon ticket ballot, the only way to get tickets for the event, discounts on tennis holidays and packages to watch British tennis events and other Grand Slams.

Q. What is a tennis rating?

A. A player rating is a way of measuring your tennis ability, so you can see how you are improving. It also means you can make sure you are entering the right level of competitions. You also need a rating to play in competitions. The rating system starts for U8 players and runs all the way through to adult players.

Q. What happens to coaching if it is raining?

A. If it is raining the session will go ahead unless the coach determines that the playing surface is unsafe. In this case they will contact all players by phone to inform them that the session is off and a rescheduled date and time will be updated on our website within 48 hours.

Q. Is there any special clothing that I need to wear?

A. We are pretty relaxed at DTA, but a sports kit needs to be worn. DTA have a nice club kit available to buy if players are interested. Please check with our coaches for further details.

Q. Do I need to have my own racquet?

A. You can borrow a racket for the first 7 week course after which you need to buy your own racquet. Your coach will be able to advise you on the best choice for you and can provide one to you at a discounted rate.



Q. Are there matches and leagues for me to play in?

A. Yes there are leagues of different levels in the South Wales area. DTA organise competitions at different venues for players to participate in. Ask one of the coaches for the best competition for you or email our office.

Q. How do you decide which group to put players in?

A. We test players when they start out with us, after which they are tested once each term for progress monitoring. Upon reaching the required level, players are automatically moved on.

Q. Where does DTA coach?

A. Our main base is in Heath Park Cardiff, but we do work at other venues in partnership with other clubs as well as some indoor venues. Please check the website for details.

Q. What type of discounts can I expect with my DTA membership?

A. Discounts on Yonex rackets either direct from DTA or through our supplies YC Sports in Cardiff as well as discounts on Wilson tennis balls and discounted kit from YC sports.